

**WEATHER:** Mother nature is bigger than Wolf's, we try and use our best judgement, thoroughly watching weather channel, news, & weather apps, but they are not always accurate. You, the Owner/Manager of said property must cancel to be fully safe on questionable days to ensure you receive the best service. For this reason, we require two (2) phone numbers be on file to contact the main decision maker. We always try to make the best decision and give you our opinion, but if we perform services and it rains before or after service Wolf's is not responsible for any premature wear or damages caused by rain splashing from gutters hitting undried sealer and splashing on concrete, garage doors, siding, fences, etc. However, if there is damage to sealer, we will reseal it for 50% of the cost of the services or touch up areas may need it. We recommend that you power wash or hose off any affected areas immediately, and scrub with a soft/wire brush depending on the surface type.

**AFTER OCTOBER 1<sup>ST</sup> AND BEFORE MAY 1st:** No guarantee on materials, due to the climate we live in. Our material distributors will not warranty any material put down after October 1st and thus Wolf's cannot warranty the materials either. However, we still guarantee our quality and workmanship! The application of many materials, including sealer, latex traffic paint and cold pour crack sealant is not recommended when temperatures fall below 50 degrees Fahrenheit. The cold temperatures could cause premature wearing, fading and decrease the longevity of the materials.

**SCHEDULING:** Thanks to a loyal customer base our schedule fills up quickly. Due to advanced bookings we recommend that you call far ahead of your desired date. We will try our best to work with your needed schedule.

**BARRICADES / CONES / WOODEN STAKES / SIGNS:** If you find that any of these items are in your way simply cut the tape/string, after the proper drying time, and move/place them by the side entrances. PLEASE leave these items that are left up front STANDING for 3 to 5 business days and we will return to pick them up. If you wish for us not to leave them up please let us know. If for any reason we should forget, or you would like them removed, please feel free to call the office or text 815-405-5356

**WOODEN STAKES & PAPER SIGNS:** Please cut flagging tape and leave the signs up to 3 to 5 days and then they may be discarded.

**SIGNAGE:** PLEASE leave all ADVERTISING SIGNS up front for as long as possible. These help support & promote Wolf's, Wolf's Employees and our families. If you wish for us not to leave them up please let us know. THANK YOU!

**SERVICE DESCRIPTION:** Wolf's cleans the area to be sealed with wire brushes & large blowers. 9" edging brushes are used around concrete/landscaping bricks, Etc. Grass is trimmed off edges to expose all asphalt. We scrape, clean and prime oil spots.

**We Keep It Neat - We Seal Your Asphalt, Not Your Concrete, Curbs, Light Poles, Etc.**

**OIL SPOT TIRE CLEANERS:** We will treat all oil spots with the best available products. Fresh or Saturated oil & fuel spots or excessive tire cleaners will not be warranted. Heavy or New oil stains may bleed through even when primed/treated. Severely saturated spots should be cut out and replaced. For best results thoroughly apply saw dust, kitty litter or oil dry to all affected areas 2 to 3 days prior to your service date.

**HOT CRACK SEALING:** Hot Crack Sealant is a rubberized material that is heated up to 350<sup>0</sup> then applied by special equipment. HCS has a 6 month guarantee for cracks 3/8" to 1". There is no guarantee on any cracks smaller than 3/8". Cracks that are less than 3/8" may reopen since they are so thin not enough material can penetrate the crack. Although deep cracks may swale overnight due to unknown crack depth - they are sealed. *Hot crack sealant may be soft, very flexible and/or tacky on very hot days, try to avoid HCS areas if & when possible.*

**COLD CRACK SEALANT:** Has no guarantee because of the climate we live in due to the freezing and thawing temperatures.

Cracks, Surface Cracks & Repairs are like a scar, we seal or repair them back together, but they will still be noticeable.

Note: **ALL CRACKS MAY NOT BE SEALED; Map / Gator Cracks Not Included.**

**INFRARED & CUT-OUT REPAIRS:** Has a 1 year warranty. **Throw-in and tamp has no warranty because it is not a permanent fix.**

**Extensions / Cut-Outs / Pads:** Base will have 2" to 4" of compacted stone. Top layer we will add 2" to 3" of compacted hot asphalt mix.

**STRIPING:** If customer changes or requests a new layout of striping after estimate is given, additional charges may occur.

**DRYING TIMES:** Please stay off freshly sealed areas for 24-72 hours. This allows all layers of sealer to dry properly. At a minimum 12 sunny hours must be allowed. If these times are not adhered to the project will not be warranted. Driving on sealer too soon will cause it to track and/or wear prematurely as well.

**CUSTOMERS:** Customer does not need to be present at time of service. All vehicles, boats, RVs, trailers, dumpsters etc. must be removed from the asphalt to be serviced and out of any garages, by 7AM the day of scheduled service, if you intend to use them within 48 hours after sealing. **IMPORTANT NOTES:** You must clean heavy mud, oil/fuel spots, lawn fertilizer, chalk, car soap, & especially tire cleaner from your drive at least 2 days prior to sealing. As a note, car cleaning products may stain and damage the sealant if not washed off after use.

**We Stand Behind Our Work. We Want to Build Relationships With Our Customers Both Now and For Future Pavement Needs.  
That's the Wolf's Advantage! Proudly Sealcoating Will County's Asphalt Since 1991.**